

Rita Lally, Strategic Director Adult Social Care, County Hall, Walton St, Aylesbury, Bucks HP20 1UA.  
Others at the discretion of Robin, including MPs, Trevor's friends and family, and the public.

Dear Rita Lally,

Trevor Saunders

Trevor asked me to write this complaint letter to you, concerning maladministration by your staff: in particular Kerry Stevens. It is now over five weeks since the meeting in Sunninghill on 26th June, and Kerry has not visited Trevor as he promised - to rectify his "assumptions" :

- 1) "Robin is NOT the official representative of Trevor." This is clearly untrue. You have the required signed and witnessed documents in the file. The NHS have long regarded Robin as Trevor's official representative. This evidence has been public since April on [www.nhscare.info](http://www.nhscare.info)
- 2) "Trevor is happy to remain at Chiltern Court, Wendover." - this is also clearly untrue. There are also signed and witnessed documents on this, and numerous witnesses including senior NHS staff, before and after discharge from Amersham Hospital, against Trevor's wishes.

I would appreciate a written reply to the following questions:

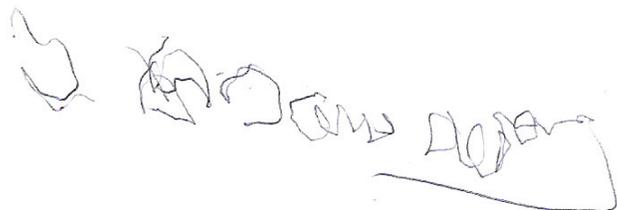
- 1) when do you plan to rectify these wrong "assumptions" above ?
- 2) when and how can Trevor be moved to a Care Home of his choice nearer to his friends, as he requested in October 2007 ?
- 3) what disciplinary action do you intend for Kerry Stevens and/or others such as Jim Peart, Trish Robertson and Adrian Walker ?
- 4) have you discussed the case of Trevor Saunders with Kerry Stevens or others before now ?

The text below is from the record of the meeting in Sunninghill and is public on [www.nhscare.info](http://www.nhscare.info):

QUOTE: The meeting at 0930 Thursday 26th June 2008 at Robin's home in Sunninghill was between Kerry Stevens, Head of Service Provision Adult Social Care, Robin Lovelock and Terry Kensey, friends of the patient, Trevor Saunders. The meeting was requested by Kerry Stevens, via his PA, on 16th May, and this was the earliest date available in Kerry's diary. The meeting lasted over an hour and there was a polite and clear exchange of views. Robin thanked Kerry for the meeting being at Robin's home, an hours drive from Kerry's office and Trevor's care home. Robin is the closest of Trevor's friends to Trevor's location, and Terry was further away - taking 1.5 hours each way. Robin and Terry summarized their view of the situation that has developed, and that is documented in letters, in the file, held by all parties, and public since April 2008 on [www.nhscare.info/trevor](http://www.nhscare.info/trevor) e.g. Robin is the official representative of Trevor, and is recognized as such by the NHS. e.g. Trevor has always made clear to everyone, since early 2007, that he wishes to be near his friends and Bracknell, where he lived for many years. Kerry Stevens explained that he is the senior person in Social Services, responsible for Trevor's case. Adrian Walker reported directly to him, as did Barbara Johnstone via Ronel Murray. Jim Peart reports to him through Trish Robertson. (these individuals appear in the letters sent to Social Services and now public). Kerry Stevens explained that his assumption was that 1) Robin is NOT the official representative of Trevor. 2) Trevor is happy to remain at Chiltern Court, Wendover. When asked if Kerry had any evidence of these assumptions, such as the signed and witnessed letters in the file, his response was that he "could not comment". When asked if Kerry had taken the opportunity to read the file, he said that he had not. He had also not seen [www.nhscare.info](http://www.nhscare.info) When it was suggested that there could be a meeting with Trevor, where Robin, Terry and Social Services could check these two assumptions above, Kerry said he was concerned that any such meeting "might distress Trevor". Kerry Stevens said that he would investigate Trevor's case further, including reading the file, visiting [www.nhscare.info](http://www.nhscare.info) including Trevor's pages, and visit Trevor himself, to hear what Trevor has to say directly. UNQUOTE

Your department moved Trevor from hospital, against his wishes and best interests, into a care home remote from all his friends. Trevor has clearly been subject to mental cruelty, denial of his rights, and the victim of delay, incompetence and deceit by your staff.

Agreed and Witnessed by:



Yours Sincerely,

Robin Lovelock

Trevor Saunders 5.08.08

Terry Kensey 5.08.08

